1) With the new POS solution, does MSUM plan to stay with Blackboard for Campus Card integration? We have partnered with "Atrium" on a recent Sodexo Higher Ed install.

We will have a single platform for commerce that will be connected with the campus card. We want to see proposals for contemporary service and convenience for students/customers regarding payment methods and capabilities with Dining and other connected services (like student printing). We are not looking for a replacement of the door entry card access system which is tied to the existing RFID functionality with the Campus Card.

2) How are the Campus Cards validated? (Barcode, QR Code, Mag Stripe, RFID, etc.)

RFID is used for Lenel card access. Barcode is used by some student activities and the library. Mag stripe is used by vending machines and by Dining Services.

3) How many "concepts" or profit centers will be offering online ordering?
   If multiple concepts, do they run on the same network?
   Do they require order status displays?
   Do they require tender via CC and Campus Card?

Proposers should outline how many concepts or profit centers their proposal can support and associated pricing. They may run on the university network, the 3rd party’s network, or both. Proposers should outline whether their solution offers order status displays, the value of these displays to stakeholders including students/customers, the University and the Food Service Vendor, and the associated pricing.

4) How many "concepts" or profit centers will be offering self-order/pay kiosks?

If multiple concepts, do they run on the same network?
How many kiosks per concept?
Would any of these kiosks replace the current POS Terminal count of 17? (14 active 3 spare) What Peripherals should be included with the POS Terminals? (Dual or single cash drawer, printer, scanner, scale, customer facing pole display, RFID proximity readers, etc)
It is undetermined at this time how many concepts and kiosks might be offered. Proposers are encouraged to provide options and associated pricing. They may run on the university network, the 3rd party’s network, or both. It has not yet been determined if order status displays will be required, but if the solution has this capability, both the capability and the pricing to implement should be highlighted in your response. Proposers are encouraged to be clear where their product provides value to stakeholders including students/customers, the University, and the food service vendor. Current POS terminals have a single cash drawer, printer, credit card/EMV reader, no poles or RFID. Proposers are encouraged to provide options and associated pricing, outlining the value to stakeholders including students/customers, the University, and the food service vendor.

5) **What is the current student information system implemented on campus?**

We currently use a home-grown system-wide system called the Integrated Student Record System (ISRS). The Minnesota State system Board of Trustees is managing an RFP process for a new ERP SIS.

6) **How long has the University been using Transact?**

At least 16 years.

7) **What is the current POS system deployed on campus?**

For campus dining, Blackboard with NCR cash registers. For university printing, Micros.

8) **Is the goal of the RFP to replace/upgrade the POS system or to integrate to it?**

The current POS devices are at end of life and will be replaced.

9) **3.8 Table F -- Integration and Interoperability (M), G. Integration with copy vending. (O)**

*Please confirm what you mean by copy vending.*

Copy machine vending options – where students can walk up to a copy machine and purchase copies either through a stored-value account or credit card/mobile pay option. Additionally, employees can have cards loaded with copies for later use. However, University Printing Services is not heavily interested in this capability because revenue is very low today.
10) 3.9 Table G -- Vending Integration (D) -- The University has approximately 110 Pepsi, drink and snack vending machines.

What is the make and model of the current vending readers on the 110 machines? Blackboard Transact VR/MDBMP readers which are end-of-life and have no modern payment method capabilities.

11) Section III. Vendor Requirements, 3.0 Current Service Description, Blackboard provides the point-of-sale through cash/credit, flex dollars, meal plans and/or stored value accounts.

Are credit/debit cards accepted on the Blackboard Transact POS registers? If so, who is the P2PE gateway provider, if any?

Yes, the P2PE gateway provider is Blackboard.

12) 3.12, Table J - Payment Processing (M):

Who is the University's banking partner and/or recommended credit card processor?

US Bank – Elavon