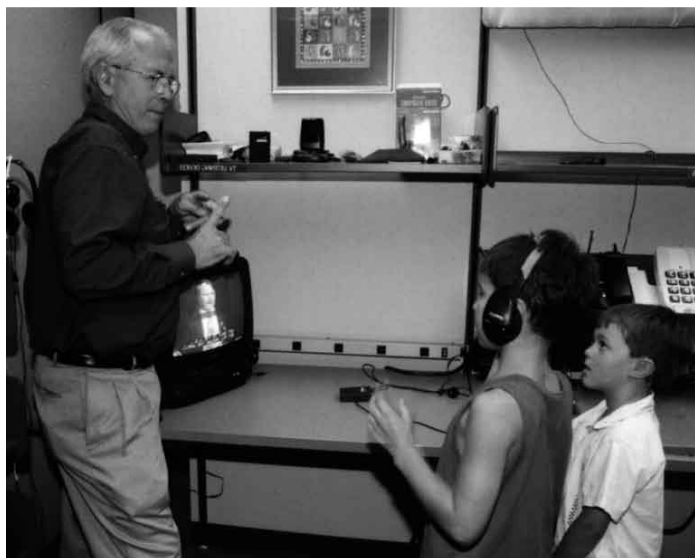


# Services to Minnesotans who are deaf and hard of hearing



## We serve

Minnesotans of any age who are:

- Deaf
- Hard of hearing
- Late deafened
- Deafblind
- Parents and family of those with a hearing loss
- Public and private service providers, including schools
- Employers and businesses
- Individuals and community groups interested in hearing loss

## We offer

### Information and referral

Our regional offices:

- Provide information about hearing loss and services
- Assist with finding other services



### Services

We assist deaf, deafblind and hard of hearing individuals and their families to:

- Identify and help solve problems
- Help access and coordinate services from other agencies
- Educate about assistive technology

**W**e all know someone who is deaf or hard of hearing — a family member, friend or coworker — or perhaps you have a hearing loss. People of any age can experience hearing loss. Some people are born with hearing loss, for others it develops later in life.

Regardless of the type of hearing loss, all deaf or hard of hearing people have unique needs. The Deaf and Hard of Hearing Services Division (DHHSD), part of the Minnesota Department of Human Services, is here to help meet some of those needs.

This information is available in other forms to people with disabilities by calling the DHHSD office closest to you. For speech to speech telephone re-voice services, call (877) 627-3848.



## Consultation

We consult with other agencies to:

- Provide information about working with people with hearing loss
- Improve their program accessibility for Minnesotans with hearing loss

## Sensitivity and awareness training

We offer training on:

- Deaf culture
- Working with an interpreter
- Communication tips
- Hearing assistive technology
- Accessibility laws
- Empowerment
- Other related topics

## Resource and demonstration labs

Several DHHSD offices offer:

- Hands-on demonstration labs featuring equipment such as amplified telephones, TTYs, signaling devices and assistive listening devices
- Videotapes on a variety of topics related to hearing loss for loan or rent

## Telephone Equipment Distribution Program

This program:

- Provides TTYs, amplified telephones, ring signalers and other special telephone equipment
- Is available at no cost to eligible Minnesotans who have a hearing loss, speech impairment or physical disability (that limits their ability to dial or hold a standard phone).

## DHHS offices

### Northeast

Government Services Center  
320 W. 2nd St. #710  
Duluth, MN 55802  
888-234-1322 V  
888-723-3344 TTY  
dhhs.duluth@state.mn.us

820 N. Ninth St.  
Virginia, MN 55792  
(888-234-1322 V  
(888) 723-3344 TTY  
dhhs.virginia@state.mn.us

### Northwest

616 America Ave. N.W. # 320  
Bemidji, MN 56601  
(888) 663-8329 V/TTY  
dhhs.bemidji@state.mn.us

4 B½ East Drive #2  
Fergus Falls, MN 56537  
(800) 456-7589 V/TTY  
dhhs.fergusfalls@state.mn.us

### Central

3333 W. Division St. #209  
St. Cloud, MN 56301  
(800) 456-3690 V/TTY  
dhhs.stcloud@state.mn.us

### Southeast

Cedarwood Plaza  
4104 N.W. 18<sup>th</sup> Ave.  
Rochester, MN 55901  
(800) 311-1148 V/TTY  
dhhs.rochester@state.mn.us



### Southwest

12 Civic Center Plaza  
Suite 1670  
Mankato, MN 56001  
(800) 311-1148 V/TTY  
dhhs.mankato@state.mn.us

### Metro – St. Paul

Site address:  
130 E. Seventh St.  
St. Paul, MN  
(651) 297-1316 V  
(651) 297-1313 TTY  
dhhs.metro@state.mn.us

Mailing address:  
444 Lafayette Road N.  
St. Paul, MN 55155-3814



## Deaf and Hard of Hearing Services Division

Minnesota Department of **Human Services**

444 Lafayette Road N.  
St. Paul, MN 55155-3814

[www.dhhsd.org](http://www.dhhsd.org)