Faculty Tech Guide

Get help from the NEW IT Solutions Center!

Find this Faculty Tech Guide online at link.mnsu.edu/facultytech

IT SOLUTIONS - MINNESOTA STATE UNIVERSITY MANKATO

Big ideas. Real-world thinking.
Get Connected

Password Reset

- Experiencing problems logging into your MavMail and D2L? Your password may need to be reset!
- Use this link to change your password or activate your new account.

Email Login

- Use your StarID to log in
- Official medium for campus communication
- Access email using a web browser or Microsoft Outlook
- Learn how to sync your email to your mobile device

Information Security

Learn about strategies to protect your devices from malware and to protect yourself from individuals trying to steal your identity or passwords.

Star Alert: Emergency Notification

Stay alert and get informed about University emergencies, closures, delays, and cancellations. Sign up for Star Alert to receive text and email emergency notifications.

MavCARD

After your department has processed your paperwork with Human Resources, you should obtain your multi-purpose ID from the MavCARD office located on the first floor of the Centennial Student Union. Please bring a photo ID.
Get Technology

Recommended Software and Hardware

mnsu.edu/its/started/standards

Learn about obtaining recommended software for free, including Microsoft Office for PC and Mac.

Office 365

mavmail.mnsu.edu

Log in with your StarID to access Microsoft Office 365 Cloud-Hosted tools including unlimited file storage through OneDrive; file sharing; and online, real-time collaboration within Microsoft Office documents.

MavAPPS

my.mnsu.edu/mavapps

Run software remotely through Minnesota State Mankato via Citrix Receiver. Includes Microsoft Office 2013 (for faculty and staff only), CompuStats, GleimFAAP, Maple 17, Mathematica 10, SPSS 23, Stata 13, and StataTransfer 11.

OneDrive

mnsu.edu/its/started/mavdisk

Secure unlimited file storage accessible from anywhere with an internet connection.

Teaching with Technology

mnsu.edu/its/academic

Learn how to manage basic tools/techniques including D2L Brightspace for creating online, blended, or enhanced face-to-face courses. More offerings.

Lynda.com

link.mnsu.edu/lynda

Supercharge your teaching and learning with simple, powerful technology training tutorials from lynda.com. Follow the link above to activate your Lynda account with your Minnesota State Mankato email address.

Tech Tactics & Brown Bags

mnsu.edu/ceil/hottopics.html

Learn to leverage technology in your daily work with these presentations, discussions, and workshops designed to focus on one specific topic or skill. They can be customized for departments or you can individually attend a scheduled session.
Your IT Solutions Center

IT Solutions has two different locations on campus available for walk-in support and tech-related questions.

Locations and Hours:

1st Floor Wigley Administration Center
Near Cashier’s Office
Mon–Fri 10 A.M. – 2 P.M.

Wissink Hall 121
Mon – Thu 7:15 A.M. – Midnight
Fri 7:15 A.M. – 6 P.M.
Sat 10 A.M. – 6 P.M.
Sun 1 P.M. – Midnight

Computer Help in the Classroom

507-389-3221

Call the number above for immediate classroom technology support. If the problem can not be solved over the phone someone will be dispatched immediately to solve your issue.

Hardware Repair

mnsu.edu/its/help/er.html

Need your device repaired? Certified technicians are available to complete warranty work on Apple, Dell, and HP computers purchased through the Campus Computer store.

Campus Computer Store

store.mnsu.edu

Visit the Computer Store in the lower level of the Centennial Student Union for all your technological needs.

Information and Technology
Solution Center
121 Wissink Hall
Phone: 507-389-6654
mnsu.edu/itsolutions

121 Wissink Hall Walk-In Hours
Monday – Thursday: 7:15 A.M. to Midnight
Friday: 7:15 A.M. to 6:00 P.M.
Saturday: 10:00 A.M. to 6:00 P.M.
Sunday: 1:00 P.M. to Midnight

1st Floor Wigley Administration Hours
Monday – Friday: 10:00 A.M. to 2:00 P.M.