

On three different occasions in the month of March 2009, I had the luck to be seated at the table assigned to Perkins server "Chris". On the second and third encounter – stretched over as many weeks – I was amazed that he remembered what I liked to eat and drink. He was fast and efficient but took the time to provide a comment or two that was friendly and genuine. I witnessed him applying the same approach with nearby customers so this helpfulness may be an ingrained trait. Unlike too many servers these days who seem to be in a rush to rattle off the same customer service lines, Chris actually took the time and was alert enough to wait until I was done chewing to ask if I was satisfied with the food. The fact that he didn't make me choke generated a good tip.

- Anonymous Satisfied Customer