



Faculty Tech Guide



Get Help from the IT Solutions Center!



Find this Faculty Tech Guide online at
link.mnsu.edu/facultytech

IT SOLUTIONS

 MINNESOTA STATE UNIVERSITY MANKATO

Big ideas. Real-world thinking.

Get Connected



Password Reset

mnsu.edu/starid



- Experiencing problems logging into your MavMail and D2L? Your password may need to be reset!
- Use this link to change your password or activate your new account.



Email Login

mavmail.mnsu.edu



- Use your StarID to log in
- Official medium for campus communication
- Access email using a web browser or Microsoft Outlook
- Learn how to sync your email to your mobile device



Information Security

mnsu.edu/its/security/protectyourself.html



Learn about strategies to protect your devices from malware and to protect yourself from individuals trying to steal your identity or passwords.



Star Alert: Emergency Notification

mnsu.edu/staralert



Stay alert and get informed about University emergencies, closures, delays, and cancellations. Sign up for Star Alert to receive text and email emergency notifications.



MavCARD

mnsu.edu/mavcard



After your department has processed your paperwork with Human Resources, you should obtain your multi-purpose ID from the MavCARD office located on the first floor of the Centennial Student Union. Please bring a photo ID.

Browse the IT Solutions Service Catalog

mnsu.edu/its/services



Get Technology



Recommended Software and Hardware

mnsu.edu/its/started/standards



Learn about the recommended standards for software and hardware for faculty workstations and computers. Click "Software updates for campus computers" and log in with your Star ID credentials to gain access to downloadable software packages such as Windows 10, Microsoft Office, virus protection, and SoftChalk, a program that creates engaging digital lessons.

Office 365

mnsu.edu/office365



Access a catalog of cloud-based Office 365 software using any web browser on virtually any device as long as an internet connection is available. Simply log in to your MavMail account (mavmail.mnsu.edu) using your StarID credentials and click on the waffle icon in upper right-hand corner to access your available apps.

OneDrive

mnsu.edu/its/onedrive



Office 365 also gives faculty access to OneDrive, a personal online storage system with 5TB of space.

MavAPPS

my.mnsu.edu/mavapps



Run software remotely through Minnesota State Mankato via Citrix Receiver. Includes Microsoft Office 2013 (for faculty and staff only), ComputStats, GleimFAA7P, Maple 17, Mathematica 10, SPSS 23, Stata 13, and StatTransfer 11.

Teaching with Technology

mnsu.edu/its/academic



With expertise in teaching and learning, lecture capture, instructional design, technology, learning science, and online course design, faculty can learn about a wide range of teaching techniques and technology tools for efficient and excellent instruction in face-to-face, blended/hybrid, and online courses.

Lynda.com

link.mnsu.edu/lynda



Supercharge your teaching and learning with simple, powerful technology training tutorials from Lynda.com. Follow the link above to activate your Lynda account with your Minnesota State Mankato email address.

Tech Tactics & D2L Drop-ins

link.mnsu.edu/trainingcal



Learn to leverage technology in your daily work with Tech Tactics workshops and drop-in consultations for D2L Brightspace and instructional design. Customized individual and department training can also be scheduled with our instructional designers at link.mnsu.edu/consult.



Get Tech Help



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Your IT Solutions Center

IT Solutions has two different locations on campus available for walk-in support and tech-related questions. They also provide support by email, website, phone 507-389-6654 and online at mnsu.edu/its

Locations and Hours:

1st Floor Wigley Administration Center
Near Cashier's Office
Mon-Fri 10 A.M. – 2 P.M.

Wissink Hall 121
Mon – Thu 7:15 A.M. – Midnight
Fri 7:15 A.M. – 6 P.M.
Sat 10 A.M. – 6 P.M.
Sun 1 P.M. – Midnight



Computer Help in the Classroom

507-389-3221



Call the number above for immediate classroom technology support. If the problem can not be solved over the phone someone will be dispatched immediately to solve your issue.



Hardware Repair

mnsu.edu/its/help/er.html



Need your device repaired? Certified technicians are available to complete warranty work on Apple, Dell, and HP computers purchased through the Campus Computer store.



Campus Computer Store

store.mnsu.edu



Visit the Computer Store in the lower level of the Centennial Student Union for all your technological needs.



MINNESOTA STATE UNIVERSITY MANKATO

Information and Technology Solution Center

121 Wissink Hall
Phone: 507-389-6654

mnsu.edu/its



121 Wissink Hall Walk-In Hours

Monday – Thursday: 7:15 A.M. to Midnight
FRIDAY: 7:15 A.M. TO 6:00 P.M.
SATURDAY: 10:00 A.M. TO 6:00 P.M..
SUNDAY: 1:00 P.M. TO Midnight

1st Floor Wigley Administration Hours

Monday - Friday: 10:00 A.M. to 2:00 P.M.

A member of the Minnesota State system and an Affirmative Action/Equal Opportunity University. This document is available in alternative format to individuals with disabilities by calling Information and Technology Services at 507-389-6076 (V), 800-627-3529 or 711 (MRS/TTY). ITS16BR_07/18



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