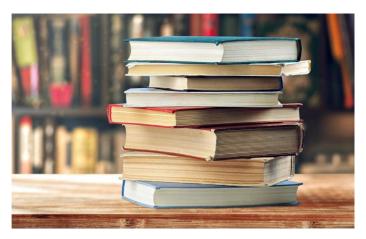
## MINNESOTA STATE UNIVERSITY MANKATO

## **PSEO Ordering Textbooks Instructions**



Welcome! The process of ordering textbooks starts at the <u>e-</u> <u>services</u> homepage.

- PSEO students can only order required textbooks
- PSEO students **cannot rent textbooks** (unless the only option for the book is to rent the book then see the last page of this document for more information).
- PSEO students need to use **Financial Aid/Tech ID** option for the payment option.
- PSEO students need to use their Tech ID number NOT their Star ID number – learn: <u>what's the difference between my Tech ID and</u> <u>Star ID number?</u>

1

## Step 1: On the e-services homepage, select "order textbooks" in the lower left corner.

#### Minnesota State University Mankato Student e-services MSU Tech ID 00023565 | My Profile | Logout My Dashboard Dashboard Welcome to Minnesota State Colleges & Universities eServices. Home Holds that may Impact Registration Account Management School Type of hold **Registration Impact** Past Due Balance Hold Does not impact registration. MSU, Mankato Courses & Registration Academic Records **Class Schedule** Current Term: Summer 2021 Financial Aid Next Term: Fall 2021 Housing and Dining Bills and Payment Course Name Time Bldg/Room School Days MSU, Mankato United States to 1877 NA NA/NA Student Employment Contact Us Financial Aid - Academic Year 2021 Campus School Status MSU, Mankato Nothing on file Order Textbooks Normandale Nothing on file Registrar's Office

2

Step 2: Select the term that you need to order textbooks for, then click "submit."



Welcome Joe!



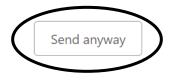


**Step 3:** You might be led to a page that indicates the following message. Please select "send anyway." The information is secure – you are being led to the MSU website.

# (j

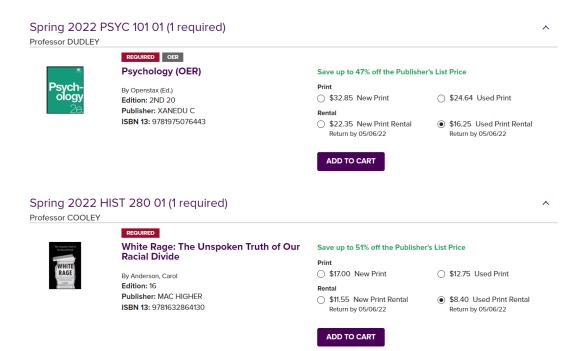
## The information you're about to submit is not secure

Because this form is being submitted using a connection that's not secure, your information will be visible to others.

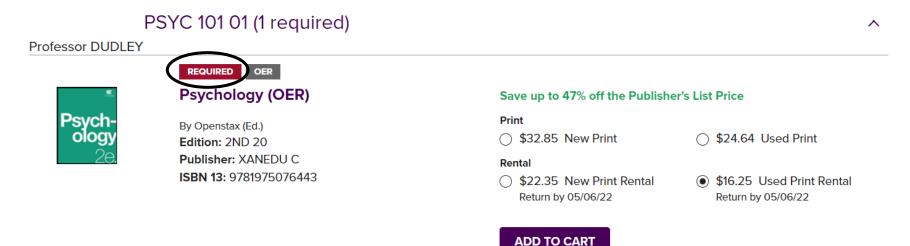




## Classes that require textbooks will appear on the main screen. Provided is an example of a student in a psychology and history class.



## Under the title of the class, you will see "required" or "recommended." You only need to purchase textbooks that are <u>required.</u>



**Step 4:** For required textbooks, select the format as print new, used print, or digital. As you can see, we are only purchasing required, not recommended books.



.



## PSYC 101 01 (1 required)

Psychology (OER)

OER

REQUIRED

By Openstax (Ed.) Edition: 2ND 20 Publisher: XANEDU C ISBN 13: 9781975076443

#### Save up to 47% off the Publisher's List Price

#### Print

○ \$32.85 New Print

#### Rental

\$22.35 New Print Rental Return by 05/06/22



\$16.25 Used Print Rental Return by 05/06/22

## ADD TO CART

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Step 5: Scroll to the top of the page and select the cart, click "view cart."



## Welcome to Your Bookstore

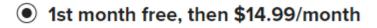
or, ISBN, keyword, etc.)



Step 6: Review the items in your cart and select "proceed to checkout."

Order Summary	
Subtotal	\$37.39
Shipping	\$8.99
Taxes	TBD
Estimated Total	\$46.38
PROCEED TO CH	IECKOUT

Step 7: A promotion will come up. Scroll down and select "no thanks, I'll go it alone."



○ 5-month subscription for \$29.99



\* After trial, subscription auto-renews for \$14.99/month unless canceled. Cancel any

time.

### Step 8: Select "proceed to checkout."

## About Your Used Books

Estimated total based on textbook options you've selected. If a used book is not available, we will substitute it for a new book and your final total will be higher than the current estimate.

By clicking "Proceed to Checkout," you acknowledge that **your actual total may be higher than the current estimated total** based on used book availability.

PROCEED TO CHECKOUT

RETURN TO CART >

**Step 9:** It will ask you to either create an account, continue as guest, or log in. It is strongly recommended to create an account. For quick checkout, you can proceed as guest.

## Log In Email address Enter your email address Password Enter your passsword? Forgot Your Password? LOG IN CREATE ACCOUNT PROCEED AS GUEST

## **Step 10:** Put in your contact information.

ontact Information		
<b>First Name (Required)</b> Joe	Last Name (Required) Scholar	
Email Address (Required) joseph.scholar@mnsu.edu	Phone Number (Required) 5073891487	
✓ Yes, I agree to receive personalized content and o		
CONTINUE		

## **Step 11:** Next, put in your shipping address.

Contact Info	ormation		🖉 Edit
Full Name Joe Scholar	Email Address joseph.scholar@mnsu.edu	<b>Phone Number</b> 5073891487	
Shipping Int	formation		
Shipping Addre	255		
All fields are red	quired. We cannot ship to a PO Bo	x Address.	
I'm shipping to	an armed services address (APO / FPC	))	
First Name		Last Name	
Enter First Na	me	Enter Last Name	
Country/Region	ı		
United States			

Step 12: For shipping method, select UPS Ground Shipping. Click continue.

## Shipping Method

#### **Shipment Method**

1 Day Shipping - Next business day - \$24.99

○ 2 Day Shipping - 1-2 business days - \$16.99

• UPS Ground Shipping - 5-10 business days - \$8.99

## CONTINUE

Step 13: IMPORTANT: For payment method, select "financial aid."

CREDIT / DEBIT CARD	FA FINANCIAL AID		
FA FINANCIAL AID	AID CATEGORY	AVAILABILITY WINDOW	STATUS
VA/VOC REHAB FINANCIAL AID-TECH	VA/VOC REHAB	Currently available	OPEN
ID# (NOT STAR ID#) PSEO - TECH ID# (NOT STAR ID)	Financial Aid-TECH ID# (NOT STAR ID#)	July 18, 2022 - August 23, 2022	OPEN
PayPal	PSEO - TECH ID# (NOT STAR ID)	July 18, 2022 - November 4, 2022	OPEN

## **Step 14:** At the bottom of the screen, select "internal provider" then put in your 8-digit **TECH ID number** NOT your Star ID number. Then select "apply SFA funds."

#### You have chosen to apply Student Financial Aid (SFA) to this order.

When choosing Financial Aid as your form of payment, do NOT enter your Star ID. You MUST enter your 8 digit TECH ID#. If you have any questions about your financial aid, you must contact the Campus Hub at 507.389.1866.

Learn more about SFA Terms & Conditions. >

✓ Internal Provider

Student ID Number

0023565



## **Step 15:** Next, you will need to put in your credit card number for books to be shipped to you. The credit card will only be used for the cost of shipping.

You have chosen to apply a	Credit Card to your order.
----------------------------	----------------------------

Name on Card (Requ	ired)	
Joe Scholar		
Card Number		
****	XXXX	
Card Expiration Da	te	
02	▼ <sub>/</sub> 2026	•

### Step 16: Next, proceed to checkout.

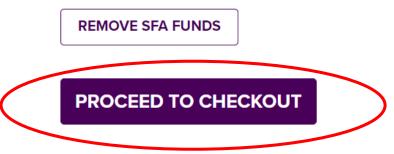
#### You have applied Student Financial Aid (SFA) to this order.

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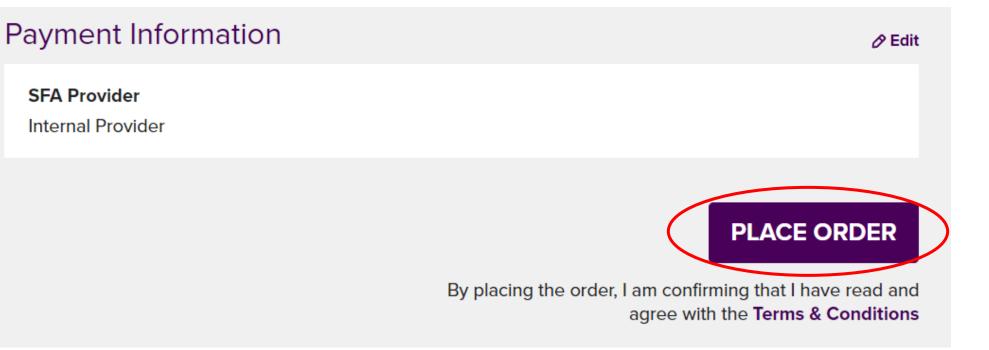
Learn more about SFA Terms & Conditions. >

#### **Internal Provider**

0023565



Step 17: On the last page, review the information and select "place order."



## Frequently Asked Questions

### Q.) What if a Book is "Rental Only?"

A.) On rare occasions, students will need to rent textbooks if the only option for the book is a rental. The bookstore will keep your credit card on file, but you won't be charged. Your credit card will be required for rented books. You shouldn't need to worry about being charged for these books. The credit card is simply a placeholder for the order. Thus, make sure you select "credit/debit card" to place this order. If you are ordering physical copies of a book, make sure you return the books by the Friday of finals week. If you ordered a digital book, you do not need to return the book.

## Q.) Are the cost of textbooks covered?

A.) There is no charge to PSEO students for tuition, books or fees for items that are required to participate in a course; however, students may incur fees for equipment that becomes their property when the course or program is completed or for textbooks that are not returned to the postsecondary institution according to their policies.

## Q.) How can I order textbooks?

A.) The process of ordering textbooks will start on the <u>e-services</u> home page in the lower left corner of the page under "order textbooks." Students will be directed to the Barnes & Noble webpage to order required textbooks for their class.

## Q.) What is an access code?

A.) Many professors require students to have an access code for their course. An access code is a series of letters or numbers that allows students to access their online homework and quizzes. All access codes are a one-time use item that is unique to each student. Because of this, they cannot be sold used or rented.

## Q.) Do I need to purchase recommended textbooks for my class?

A.) The Minnesota Department of Education will only cover <u>required</u> textbooks. If you find out on the first week of class that a recommended book is now required, you can purchase the book online through Barnes & Noble.

## Q.) Do I have to create a Barnes & Noble account when ordering textbooks?

A.) We suggest creating an account during the check-out process. We highly suggest using your mnsu email address when you create an account. The benefit to creating an account is that you will always have access to your receipts and order history. If you are renting any textbooks, you will be required to create an account and agree to the rental terms and conditions.

## Q.) How do I ensure that the cost of my textbooks are covered?

A.) As a PSEO student, you will select "Financial Aid" as your form of payment. This will guarantee that you are not personally charged for the materials.

The number you will enter is your <u>8 digit TechID</u>. Do not enter your StarID as this will cause delays with your order.

## Q: I have several email addresses. Which one should I use when ordering course materials?

A: You may use whichever you prefer but we highly suggest using your mnsu.edu address. Keep in mind that your mnsu.edu email address is <u>different</u> than what you use to log into your email. Your email address is <u>firstname.lastname@mnsu.edu</u>, it is <u>NOT StarlD@go.minnstate.edu</u> (this is your email login). If you have a common first/last name, your email address may deviate a little bit. If this is the case, reach out to campus IT for confirmation. Whichever email address you choose, it is important that you are checking it as this is how we will communicate with you. Finally, we are a "retailer" so it is likely that our emails will flow to your junk mail. Make sure that you manage your email preferences so that these emails are delivered to your focused inbox. Not doing this will cause issues with digitally delivered course materials.

## Q.) When is the best time to order textbooks?

A.) We recommend that you order your textbooks immediately after you register for your class, or at least two weeks before the semester starts to ensure they are delivered in time.

## Q.) What items will need to be returned?

A.) Physical textbooks and spiral-bound books need to be returned.

## Q.) What items do not need to be returned?

A.) Lab manuals, art supplies, e-books, access codes, and loose-leaf textbooks do not need to be returned.

## Q.) How do I return my textbooks?

A.) There are a few ways that students can return textbooks:

- In person you can hand in your books to the bookstore, check store hours here.
- <u>By mail</u> please address the package to the Barnes & Noble Bookstore: 620 South Rd. 144 CSU. Mankato, MN 56001. The PSEO department is not responsible for the cost of shipping books back.

## Q.) When do my textbooks need to be returned by?

A.)Textbooks need to be returned by the Friday of finals week each semester. Packages need to be postmarked by that date or they will be considered late.

## Questions?

Barnes & Noble website: https://mnsu-mankato.bncollege.com/?storeId=22569&catalogId=10001&langId=-1

Minnesota State University Mankato Official Bookstore 620 South Rd SU 144 Mankato, MN 56001

Phone (507) 389-1649