APOGEE
HOW TO CONNECT – EXISTING USER

1. **PC or Mac**: Connect to the online portal (https://mankato.apogee.us)
   or
   Mobile: Open the Apogee ResNet app
   > **If you are unable to download the app, follow the "PC or Mac" instructions above.*

> Student Sign-In Format: starid@go.minnstate.edu
> Staff Sign-In Format: starid@minnstate.edu

2. **Manage your devices:** Remove devices that are no longer in use, or add new devices. All devices should be added to your additional device list by MAC address in your portal. For help finding your MAC address, click "Support" in the portal and review the "MAC Addresses" section.

3. **Disable MAC Randomization:** For Android and Apple devices

iOS 14 & Above:	Android 10 & Above:
• Open Settings and select Wi-Fi • Tap the "i" button next to MyResNet 5G or 2G • Set "Private Address" to off	• Open Settings and select Network & Internet • Select Wi-Fi or Internet • Choose MyResNet 5G or 2G • Under "Advanced," set "Privacy" to "Use device MAC"

1. Which network to use
   a. **MyResnet-5G**: Faster and more stable.
   b. **MyResnet-2G:** For devices that are not able to use MyResNet-5G.

NEED SOME HELP?
If you need any help, a support representative is available 24 hours a day to assist you.

- Call support at 833-548-4743
- Email support@myresnet.com
- Chat live at https://mankato.apogee.us
- Receive support directly from your Apogee app