

# APOGEE

## HOW TO CONNECT – NEW USER

1. **PC or Mac:** Connect to WiFi network “MyResnet Start Here” to reach the online portal (<https://mankato.apogee.us>)  
**or**  
**Mobile:** Download the Apogee ResNet app from the App Store via this QR code  
*\*\*If you are unable to download the app, follow the “PC or Mac” instructions above.*



Student Sign-In Format: [starid@go.minnstate.edu](mailto:starid@go.minnstate.edu)  
Staff Sign-In Format: [starid@minnstate.edu](mailto:starid@minnstate.edu)

2. Once signed in, create your ResNet account. Then, set your Wi-Fi password.
  - a. Select “Go to My WiFi password” under the “Add Devices” button.
  - b. Change the WiFi password to something you will remember and save.
3. **Disable MAC Randomization:** For Android and Apple devices

iOS 14 & Above:	Android 10 & Above:
<ul style="list-style-type: none"><li>• Open Settings and select Wi-Fi</li><li>• Tap the “i” button next to MyResNet 5G or 2G</li><li>• Set “Private Address” to off</li></ul>	<ul style="list-style-type: none"><li>• Open Settings and select Network &amp; Internet</li><li>• Select Wi-Fi or Internet</li><li>• Choose MyResNet 5G or 2G</li><li>• Under “Advanced,” set “Privacy” to “Use device MAC”</li></ul>

4. Register Devices
  - a. Select “Add Device” and enter the MAC address of each device you wish to connect.
    - i. For help finding your MAC address, click “Support” in the portal and review the “MAC Addresses” section.
  - b. **Remember:** devices with MAC Randomization enabled will experience connection difficulties.
5. Connect to network
  - a. Use the **new Wi-Fi password** to sign in to MyResNet 5G or 2G.
  - b. **MyResnet-5G:** Faster and more stable.
  - c. **MyResnet-2G:** For devices that are not able to use MyResNet-5G.
6. Forget the network “MyResNet Start Here”
7. To return to the portal any time after you create your account for the first time, go to <http://mankato.apogee.us>

### NEED SOME HELP?

Support is available 24 hours a day.

- Call support at [833-548-4743](tel:833-548-4743)
- Email [support@myresnet.com](mailto:support@myresnet.com)
- Chat live at <https://mankato.apogee.us>
- Receive support directly from your Apogee app