

# APOGEE

## HOW TO CONNECT – NEW USER

1. **PC or Mac:** Connect to WiFi network “MyResnet Start Here” to reach the online portal (<https://mankato.apogee.us>)

or

**Mobile:** Download the Apogee ResNet app from the App Store via this QR code

*\*\*If you are unable to download the app, follow the “PC or Mac” instructions above.*



Student Sign-In Format: [starid@go.minnstate.edu](mailto:starid@go.minnstate.edu)  
Staff Sign-In Format: [starid@minnstate.edu](mailto:starid@minnstate.edu)

2. Once signed in, create your ResNet account. **Remember your new Wi-Fi password.**
3. Use the **new Wi-Fi password** to sign in to MyResNet 5G or 2G.
  - a. **MyResnet-5G:** Connect to MyResnet-5G for the fastest WiFi connection.
  - b. **MyResnet-2G:** For devices that are not able to use MyResNet-5G.
4. Forget the SSID “MyResNet Start Here”
5. **Register your devices:** All devices should be added to your additional device list by MAC address in your portal. For help finding your MAC address, click “Support” in the portal and review the “MAC Addresses” section.
6. **Disable MAC Randomization:** For iOS14+ and Android 10+ devices – Turn this feature off when connecting to MyResNet-5G or MyResNet-2G.

iOS 14 & Above:	Android 10 & Above:
<ul style="list-style-type: none"><li>• Open Settings and select Wi-Fi</li><li>• Tap the “i” button next to MyResNet 5G or 2G</li><li>• Set “Private Address” to off</li></ul>	<ul style="list-style-type: none"><li>• Open Settings and select Network &amp; Internet</li><li>• Select Wi-Fi or Internet</li><li>• Choose MyResNet 5G or 2G</li><li>• Under “Advanced,” set “Privacy” to “Use device MAC”</li></ul>

7. To return to the portal any time after you create your account for the first time, go to (<http://mankato.apogee.us>)

### NEED SOME HELP?

If you need any help, a support representative is available 24 hours a day to assist you.

- Call support at [833-548-4743](tel:833-548-4743)
- Email [support@myresnet.com](mailto:support@myresnet.com)
- Chat live at <https://mankato.apogee.us>
- Receive support directly from your Apogee app