

2008-2009 MACQ Board of Directors

Matt Chmielewski
 Voyager Bank
 & MACQ President
 Amy Ites
 Rasmussen College
 MACQ VP
 Gloria Zachow
 Manpower
 & MACQ Treasurer
 David Cowan
 Minnesota State University, Mankato
 & MACQ Historian
 Kristi Powers
 Lifeworks
 & MACQ Secretary

Directors:
 Peggy Anderson, V-TEK, Inc.
 Dennis Begalle, AmeriPride Linen & Apparel Services
 Dan Behrens, Minnesota Elevator, Inc.
 Brian Benschopf, MRCI
 Al Glassel, Glassel Consulting
 Jeffrey Halla, Kato Engineering, Inc.
 Virginia (Ginny) Jordan, MICO, Inc.
 Mark Kluender, South Central College
 Matt Maes, Waste Management of MN
 Jeff Poole, KEYC-TV
 Christi Prust, ALMC
 Eric Raverty, Winland Electronics, Inc.
 Ann Ripley, ISJ Mayo Health System
 Shelly Schulz, City of Mankato
 Brian Smith, Winland Electronics, Inc.
 Carol Stallkamp, Minnesota State University, Mankato
 Greg Thomas, Enterprise Minnesota
 Travis Zimmerman, Dotson Company, Inc.

MACQ Past Presidents

Ray Tuomala, CWC	1988-89
Jerry Johnson, CWC	1989-90
Bill Warmack, South Central Technical College	1990-91
Joel Fridgen, Carlson Craft - Social Division	1991-92
Neal Benson, Kato Engineering, Inc.	1992-93
David Cowan, Minnesota State University	1993-94
Missi Priest, CWC	1994-95
David Oliver, Immanuel-St. Joseph's Hospital	1995-96
Jodi Miller, Kato Engineering, Inc.	1996-97
Ed Fahrforth, Waste Management	1997-98
Gloria Rasmussen, Manpower, Inc.	1998-99
John Daninger, Jones Metal Products	1999-2000
Susan Kennedy, Midwest Wireless	2000-2002
Julie Nelson, Greater Mankato Economic Development Corp.	2002-2003
Peggy Anderson, V-Tek, Inc.	2003-2005
Christi Prust, Albert Lea Medical Center, Mayo Health Systems	2005-2006
Jeff Halla, Kato Engineering	2006-2008

“Customers don’t care how much you know until they know how much you care.”



For additional information about the Council and its services write:

Mankato Area Council For Quality

P.O. Box 256, Mankato, MN 56002-0256 or call voice mail at 387-8890.

World Wide Web site: www.mankatoquality.org



Vision

To be the Malcolm Baldrige of quality councils!

[Refers to quality movement efforts incorporated within the Malcolm Baldrige National Quality Award issued annually by the U.S. Department of Commerce. That national award was created by Congress in 1987 and represents a benchmark or standard designed to improve the quality and international competitiveness of U.S. firms. The late Malcolm Baldrige was a charismatic Secretary of the U.S. Department of Commerce and a successful businessman. Minnesota firms awarded the Baldrige Award include Custom Research, Zytec Corporation, IBM–Rochester and 3M–Dental Unit.]

Mission

To promote quality by providing:

- ∞ KNOWLEDGE for improved community.
- ∞ RECOGNITION of excellence.
- ∞ OPPORTUNITY to learn and network.

Goals & Objectives

Increase awareness of Quality Process & Concepts

1. Provide quality training for members.
2. Create an environment that models quality processes.
3. Encourage and support the professional development of MACQ members.
4. Provide access to current information and trends in quality concepts.
5. Identify educational needs of MACQ members.

Recognize Quality Performance

1. Identify quality companies.
2. Identify individuals who exemplify quality practices.
3. Honor quality performers.
4. Increase media recognition of quality companies and individuals.

Provide access to Quality resources

1. Identify quality resource needs.
2. Identify available quality resources.
3. Expand electronic access to information.
4. Secure funds to purchase needed resources.
5. Coordinate sharing of resources among MACQ members.

Quality Recognition and Awards Banquet



Mankato Area Council for Quality
Twentieth Annual Celebration of Quality Initiatives

South Central College
 Heritage Hall

Thursday, October 15, 2009

October is Celebrated Nationally as “Quality Month.”

Mankato Area Council for Quality

Nothing is easy and getting people to recognize and promote the quality work they do is a challenge. Our Quality Council was created to provide a hub for the sharing of ideas and experiences of how to ensure quality in the workplace.

Local businesses, governmental agencies, and educational institutions have provided key support enabling the Council to sponsor quality seminars throughout the year, implement a multi-faceted local awards program, and develop a resource library on quality concepts and techniques.

Quality Recognition & Awards Banquet Program

Dinner is Served

Greetings from the Quality Council

Matthew Chmielewski, MACQ President

MACQ Plaque Winners

Leadership Award

Jerry Johnson, Past MACQ President

Service Award

David Cowan, MACQ Historian

Speaker

Randy Appel, Enrico Rossini Marketing Group LLC

"Above and Beyond" recipient

Chris Thomas, Perkins Restaurants, Inc.

Corporate Award

Coughlan Companies, Inc.

Speaker

Katie Boone, Greater Mankato Area United Way

Quality Certificate Award

MICO, Inc.

"Above and Beyond" recipient

Tiffany Bengston, Mankato YWCA

Corporate Award

Minnesota Elevator, Inc.

Speaker

Bryan Stempka, Greater Mankato Growth

"Above and Beyond" recipient

Amy Linde, Greater Mankato Growth, Inc.

Corporate Award

SCC Center for Business and Industry

Closing Remarks

Matthew Chmielewski, MACQ President

2009 Corporate Awards

Minnesota Elevator, Inc.
Coughlan Companies, Inc.
SCC Center for Business and Industry

Past Corporate and Institutional Award Winners

1991
Corporate Award: Service
CWC (Clear with Computers)
Corporate Award: Manufacturing
Carlson Craft - Commercial Division

1992
Corporate Award: Retail Service (Restaurants)
Vincent Wang Restaurants

Corporate Award: Manufacturing
Jones Metal Products, Inc.

Corporate Award: Retail Service (Wholesale Food)
CUB Foods

Corporate Award: Professional Service
Chesley, Kroon and Chambers Law Firm

Corporate Award: Health and Social Services
Immanuel-St. Joseph's Hospital

Corporate Award: Educational Institution
Printing Services Department -
Mankato State University

1993
Corporate Award:
Mankato Public Schools -
Independent School District #77
Target Stores - Mankato
Corporate Graphics International
Mankato Corporation
3M - New Ulm
Roadway Express

1994
Corporate Award:
Kato Engineering, Inc. -
Division of Reliance Electric
V-Tek, Inc.
Spartech Plastics

1995
Corporate Award:
Postal Services Department -
Mankato State University

1996
Corporate Award:
QDC, Inc. (Quality Disk Copy)

1997
Corporate Award:
City of Mankato
Manpower, Inc.

1998
Corporate Award:
Taco Bell
Jerry's Body Shop

1999
Corporate Award:
Lager's Chrysler World
Winland Electronics, Inc.

2000
Corporate Award:
Snell Motors, Inc.
The Dotson Company

2001
Corporate Award:
House of Hope
Midwest Wireless

2002
Corporate Award:
VoyageurWeb

2003
Corporate Award:
Kato Engineering, Inc.
Century 21 Atwood Realty

2004
Corporate Award:
South Central Technical College

2005
Corporate Award:
Immanuel St. Joseph's-
Mayo Health System

2006
Corporate Award:
MRCI WorkSource

2007
Corporate Award:
Lifeworks

2008
Corporate Award:
The Thro Company
Eide Bailly LLP
Rasmussen College

2009 "Above and Beyond" Certificate Honorees

Chris Thomas, Perkins Restaurants, Inc.
Tiffany Bengtson, Mankato YWCA
Amy Linde, Greater Mankato Growth, Inc.

2009 Quality Certification Honorees MICO, Inc.

Past Quality Certification Award Winners

∞ V-Tek, Inc. 1995	∞ Perfecseal 2001
∞ Spartech Plastics 1995	∞ Express Personnel 2001
∞ Kato Engineering, Inc. 1995	∞ Mankato Screw Products 2002
∞ E.I. Microcircuits 1997	∞ Rolco, Inc. 2002
∞ Condux International 1997	∞ V-Tek, Inc. 2003
∞ Taytronics (ISO 9001) 1997	∞ Winland Electronics, Inc. 2003
∞ Corporate Graphics International 1997	∞ Mankato Kasota Stone 2003
∞ Graybar 1997	∞ Thin Film Technology Corporation 2004
∞ Dotson Company Inc. 1997	∞ Manpower, Inc. 2004
∞ Manpower, Inc. 1997	∞ Corporate Graphics International 2005
∞ MICO, Inc. 1998	∞ Ameristar Manufacturing 2006
∞ Winland Electronics, Inc. 1999	∞ Itron, Inc. 2007
∞ Coloplast Corp., Skin Care Division 2000	∞ Avery Weightroniz, LLC 2007
∞ Hubbard Feeds 2001	∞ All American Foods 2008

2009 "Quality Leadership" and "Quality Service"

Honorees

Leadership Award	Jerry Johnson, Past MACQ President
Service Award	David Cowan, MACQ Historian

Past "Quality Leadership" and "Quality Service" Award Winners

Bill Warmack	1992	Bob Buland (Service)	2000
Joel Fridgen	1993	Susan Kennedy (Leadership)	2001
Neal Benson	1994	Myron Dummer (Service)	2001
Jodi Miller (Service)	1995	Susan Kennedy (Leadership)	2002
David Cowan (Leadership)	1995	Marty Saigh (Service)	2002
Missi Priest (Leadership)	1996	Julie Nelson (Leadership)	2003
Gloria Rasmussen (Service)	1996	Marty Saigh (Service)	2003
Vernon "Sarge" Carstensen [Director Extraordinaire]	1996	Peggy Anderson (Leadership)	2004
Dave Oliver (Leadership)	1997	David Cowan (Service)	2004
John Daninger (Service)	1997	Peggy Anderson (Leadership)	2005
Jodi Miller (Leadership)	1998	Amy Ites (Service)	2005
Jeff Poole (Service)	1998	Christi Prust (Leadership)	2006
KEYC-TV (Superb Technical Support)	1998	Ed Fahrforth (Service)	2006
Ed Fahrforth (Leadership)	1999	Jeff Halla (Leadership)	2007
Gloria Rasmussen (Service)	1999	Peggy Anderson (Service)	2007
Gloria Zachow (Leadership)	2000	Peggy Anderson (Leadership)	2008
		Gloria Zachow (Service)	2008